

Sample Departmental Survey

CHR

Sample Survey for Individual Departments

SUBJECT:	CHR'S
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1. How can Community Health Representatives assist in the patient education process?
Please check any of the following that apply:
 - ☐ Ensuring that patient education is provided to the patient and his/her family.
 - ☐ Assist in follow-up for No Shows or DNKA's.
 - ☐ Provide period up-dates to staff on client's specific conditions, etc.
 - ☐ Patients shall receive instructions about any follow-up care needed and how to obtain that care.

2. Who is responsible for providing follow-up care information to patients? (This may involve more than one department/discipline.)

3. How could the provision of follow-up care information be documented?

3. Where in the patient's health record/chart will follow-up care instructions be documented and by whom?

6. YES NO Information about discharge instructions given to the patient is provided to those CHR's responsible for the continuing care of patient.

7. YES NO CHR's should have patient education teaching/lesson plans.

8. Who is responsible for providing copies of discharge instructions to patient families?

to physicians and other individuals providers?

to organizations/facilities responsible for continuing care?

 - b. How could the provision of this information to the client by the CHR's be documented in the patient's health record/chart?

 - c. Where in the patient's health record/chart will the provision of this information be documented?

and by whom?
